

## TERMS OF USE

### RESIDENTIAL RELOCATIONS WEBSITE

THESE TERMS OF USE GOVERN YOUR USE OF THIS WEBSITE- YOUR USE OF THIS WEBSITE CONSTITUTES YOUR ACCEPTANCE OF THESE TERMS OF USE.

#### 1. Terms of Website use

This page (together with the documents referred to on it) tells you the terms of use on which you may make use of our Website [www.residential-relocations.com](http://www.residential-relocations.com) (“our site”) as a guest.

Please read these terms of use carefully before you start to use the site. By using our site, you indicate that you accept these terms of use and that you agree to abide by them. If you do not agree to these terms of use, please refrain from using our site.

#### 2. Information about us

[www.residential-relocations.com](http://www.residential-relocations.com) is a site operated by Residential Relocations (“we” and “our”). Our main trading address is 4 Langwood Close, Ashtead, Surrey, KT21 1RL.

#### 3. Accessing our site

Access to our site is permitted on a temporary basis, and we reserve the right to withdraw or amend the service we provide on our site without notice (see below). We will not be liable if for any reason our site is unavailable at any time or for any period.

From time to time, we may restrict access to some parts of our site, or our entire site.

You are responsible for making all arrangements necessary for you to have access to our site. You are also responsible for ensuring that all persons who access our site through your internet connection are aware of these terms, and that they comply with them.

#### 3. Intellectual property rights

We are the owner or the licensee of all intellectual property rights in our site, and in the material and works published on it. Those materials and works are protected by copyright laws and treaties around the world. All such intellectual property rights are reserved.

You may print off one copy, and may download extracts, of any page(s) from our site for your personal reference and you may draw the attention of others within your organisation to material posted on our site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of material on our site must always be acknowledged.

You must not use any part of the materials on our site for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

#### **4. Reliance on information posted**

Commentary and other materials posted on our site are not intended to amount to advice on which you should rely. We therefore disclaim all liability and responsibility arising from any reliance placed on such materials by any visitor to our site, or by anyone who may be informed of any of its contents.

#### **5. Our site changes regularly**

We aim to update our site regularly, and may change the content at any time. If the need arises, we may suspend access to our site, or close it indefinitely. Any of the material on our site may be out of date at any given time, and we are under no obligation to update such material.

#### **6. Children**

Our site does not intend to market any services to children. We do not knowingly gather or solicit data from children through this Website for marketing purposes.

#### **7. Disclaimer**

While we endeavour to ensure that the information on our site is correct, we do not warrant the accuracy and completeness of the material on our site. We may make changes to the material on our site, or to the products and prices described in it, at any time without notice. The material on our site may be out of date, and we make no commitment to update such material.

#### **8. Our liability**

The material displayed on our site is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we hereby expressly exclude:

- All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity;
- Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with our site or in connection with the use, inability to use, or results of the use of our site, any websites linked to it and any materials posted on it, including, without limitation any liability for:
  - Loss of income or revenue;
  - Loss of business;
  - Loss of profits or contracts;
  - Loss of anticipated savings;
  - Loss of data;
  - Loss of goodwill;
- Wasted management or office time; and
- For any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

This does not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.

#### **9. Information about you and your visits to our site**

We process information about you in accordance with our [Privacy Policy](#). By using our site, you consent to such processing and you warrant that all data provided by you is accurate. All information, other than personal information subject to our Privacy Policy, submitted to us through our site is the property of Residential Relocations. We shall be free to use any ideas, concepts, know-how or techniques that you submit to us through our site for any purpose, including, but not limited to, improving our services. We shall not be subject to any obligations of confidentiality regarding any submitted information except as specified in our Privacy Policy, as set forth in any additional terms and conditions relating to specific services, or as otherwise specifically agreed or required by law.

## **10. Transactions concluded through our site**

Contracts for the supply of services formed through our site or as a result of visits made by you are governed by our [Terms of Business](#).

## **11. Viruses, hacking and other offences**

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our site or to your downloading of any material posted on it, or on any website linked to it.

You acknowledge and agree that you will not collect or store personal data about other users of our site.

## **12. Linking to our site**

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link from any website that is not owned by you.

Our site must not be framed on any other site, nor may you create a link to any part of our site other than the home page. We reserve the right to withdraw linking permission without notice.

If you wish to make any use of material on our site other than that set out above, please address your request to [info@residential-relocations.com](mailto:info@residential-relocations.com).

## **13. Links from our site**

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those sites or resources, and accept no responsibility for them or for any loss or damage that may arise from your use of them. We do not periodically review these sites and we are not responsible or liable for the accuracy or completeness of the content on any such third party sites.

Subject to the terms of applicable service or other agreements, We will remove any link from our site upon request from the owner of the linked site. Email us at [info@residential-relocations.com](mailto:info@residential-relocations.com) to submit such a request.

#### **14. Jurisdiction and applicable law**

The English courts will have exclusive jurisdiction over any claim arising from, or related to, a visit to our site although we retain the right to bring proceedings against you for breach of these conditions in your country of residence or any other relevant country. These terms of use are governed by English law. The headings contained in these terms are for convenience only and do not affect their interpretation.

If any of these terms of use are found to be invalid, illegal or otherwise unenforceable by a judicial or other competent authority, this shall not affect the validity of the remaining provisions which shall remain in full force and effect.

#### **15. Variations**

We may revise these terms of use at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we made, as they are binding on you. Some of the provisions contained in these terms of use may also be superseded by provisions or notices published elsewhere on our site.

#### **16. Your concerns**

If you have any concerns about material which appears on our site, please contact [info@residential-relocations.com](mailto:info@residential-relocations.com).

Thank you for visiting our site.