

## RESIDENTIAL RELOCATIONS INTERNET PRIVACY POLICY

Residential Relocations ("we") are committed to protecting and respecting your privacy. This policy (together with our [Website Terms of Use](#) and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998 (the "Act"), the data controller is Natasha Burr.

Our nominated representative for the purpose of the Act is Natasha Burr, who will be the person who has control of the data you submit.

### 1. Information we may collect from you

We may collect and process the following data about you:

- Information that you provide by filling in forms on our site [www.residential-relocations.com](http://www.residential-relocations.com) ("our site") and information you provide us following your instructions to us. This includes information provided at the time of registering to use our site, subscribing to our service, posting material, requesting further services or in specifying the criteria for your property search. We may also ask you for information when you report a problem with our site;
- Details of your visits to our site and the resources that you access;
- Records of any correspondence from you;
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.

The personal information that you will provide us by filling in online forms, applications, surveys or requests for services or information includes but is not limited to:

- Name;
- Address;
- Phone number;
- Email Address.

### 2. IP addresses and cookies

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

For the same reason, we may obtain information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our site and to deliver a better and more personalised service. They enable us:

- To estimate our audience size and usage pattern;
- To store information about your preferences, and so allow us to customise our site according to your individual interests;
- To speed up your searches;
- To recognise you when you return to our site.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain

parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

Please note that our advertisers may also use cookies, over which we have no control.

### **3. Storage of your personal data**

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

### **4. Uses made of the information**

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer;
- To carry out our obligations arising from any contracts entered into between you and us;
- To develop our services to you;
- For administration purposes;
- To notify you about changes to our service;

We do not disclose information about identifiable individuals to our advertisers, but we may provide them with aggregate information about our users (for example, we may inform them that 500 men aged under 30 have clicked on their advertisement on any given day). We may also use such aggregate information to help advertisers reach the kind of audience they want to target (for example, women in SW1). We may make use of the personal data we have collected from you to enable us to comply with our advertisers' wishes by displaying their advertisement to that target audience.

### **5. Disclosure of your information**

We may disclose your personal information to third parties:

- For marketing purposes;
- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets;
- If Residential Relocations or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Terms of Use or Terms of Business and other agreements; or to protect the rights, property, or safety of Residential Relocations, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

### **6. Your rights**

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing at any time by contacting us at [info@residential-relocations.com](mailto:info@residential-relocations.com).

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

### **7. Access to information**

The Act gives you the right to require to see information held about you and have it corrected if factually inaccurate. Your right of access can be exercised in accordance with the Act.

## **8. Changes to our privacy policy**

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

## **9. Contact**

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to [info@residential-relocations.com](mailto:info@residential-relocations.com).